

Information & Application



**Transportation for Suffield Residents
over 60 or permanently disabled.**

Suffield Senior Center Mini Bus Transportation Service

(860) 668-3844

Our Mission

The Suffield Mini Bus is a pre-scheduled transportation service designed to aid and supplement qualified Suffield residents in their transportation needs for activities of daily living. The service is designed to enhance the quality of life for our clientele in their quest to remain independent and self sufficient.

Transportation is provided to Suffield residents over the age of 60 and permanently disabled persons. It is expected that riders be able to independently enter and exit the vehicle. If a rider uses a wheelchair or needs special assistance, the rider must be accompanied by a personal aide or companion. Please note that drivers are not required to assist passengers.

The Suffield Mini Bus is not meant to be an emergency service and/or an ambulance service. For emergency services, please dial 911.

Daily Schedule:

Monday A.M.: Grocery shopping in Enfield. Pick up begins around 9:30 a.m. You are allowed one hour at the store.

Tuesday A.M.: Medical appointments between 10 a.m. and 2 p.m. In Town errands.

Wednesday: In Town errands, medical appointments, and Hartford doctor visits. Appointments should not be scheduled after 2 p.m.

Thursday: Two trips for Enfield Mall shopping
Early trip: Pick up starts around 9:30 a.m.
Returns are at 12 noon or 2 p.m.

Later Trip: Pick up starts around 11:30 a.m.
Return at 2 p.m.

Please specify trip time and return time
when making reservations.

The **first** and the **third** Thursday of each month -
Walmart in East Windsor for 1 ½ hour shopping.
Pick up starts around 8:30 a.m.

Friday A.M.: Enfield grocery shopping. You are given
1 1/2 hours at the store of your choice. Pick up starts
around 8:30 a.m.

General Information:

The Daily Schedule is a general overview of transportation provided. If you have any questions or transportation needs not addressed here, please call us and we will do our best to accommodate you.

In an effort to try and respond to the needs of the community, we suggest you call with **all** questions and requests for transportation. We may be able to accommodate appointments not mentioned or may be able to assist in finding transportation.

All medical appointments are allocated **one hour**. If you feel you need additional time, this information should be provided to the office in advance so that proper scheduling can be done.

Grocery shoppers, as well as mall shoppers, are not given a “bag limit,” however, we do expect shoppers to be considerate of drivers and other riders.

Senior Center:

The Mini Bus provides transportation to all Suffield Senior Center day programs.

Adult Day Care:

Transportation is provided to the Enfield Adult Day Care program and the Felician Sisters. The bus starts pick up for adult day care around 8 a.m. and afternoon pick up for return is 3 p.m.

Please be advised that you will need to plan for alternative transportation during inclement weather closings or early release due to weather conditions.

Enfield Allied Rehabilitation

Daily transportation is provided.

Unscheduled Stops

All stops must be cleared through the office. Please **do not** ask drivers to make unscheduled stops. All vehicles run on a pre-determined schedule.

All questions, reservations and schedule changes should be directed to the office at (860) 668-3844.

Drivers **do not** take reservations.

To Make Reservations

A recorder services the office 24 hours a day, 7 days a week. Reservation requests should be called in at least 24 hours in advance.

When making reservations please leave your **name, address and telephone number**. Your reservation information should include the **day, date and time** along with the **destination**. Medical appointments should be called in as soon as possible. Medical appointments should include the name of the doctor, as well as the address and telephone number.

We will **only** confirm appointments upon **request**. If you will be traveling with a companion, please let us know at the time of your reservation.

We cannot guarantee any same-day requests left on the recorder **after** 8 a.m.

While we do our best to accommodate your transportation requests, in the event that your request cannot be honored we will **always** call you.

To **cancel your ride**, please call us no later than 7:30 a.m. on the day of your appointment.

When We Do Not Operate:

As an agency of the Town, we observe all Town holidays.

The **general rule** is that we follow the same schedule as Suffield Public Schools for **weather related** closings. Please listen to WTIC am radio or WFSB news (channel 3) for closings and delays.

In the case of inclement weather, it is at the discretion of the Director to close if conditions are not considered safe. Please remember closings are for the safety of our passengers and our drivers.

If there is any doubt, you can always confirm with the office at (860) 668-3844.

Services We Do Not Provide:

We **Do Not** provide transportation home from any day surgery. Any time a person will be given any form of anesthesia we do not provide transportation.

Dialysis requests will be considered on a case by case basis depending upon availability and scheduling.

Wheel Chair Transportation:

Persons traveling in a wheel chair are advised to bring an aide to assist them from the bus to their appointment. Drivers are not responsible to get wheel chair riders into buildings.

Electric motor scooters and/or electric wheel chair travel is only allowed if the chair can be secured with wheel chair restraints. Under **NO condition** will a loose wheel chair be allowed on buses.

There is no weekend or evening service.

Please fill out the application on last page, tear out and return with your donation. By submitting your application, you agree that you have read and understand Mini Bus policies and schedules.

Membership Donations - All Donations
are tax deductible.

The annual donation requested is \$35 for a single person
\$50 per couple. **Your check payable to Suffield Mini
Bus** may be sent to:

**Suffield Senior Center and Mini Bus
145 Bridge Street
Suffield, CT 06078**

Reserve Fund Donations

Greatly appreciated are the additional donations made
to the Suffield Mini Bus Reserve fund. We are very
proud that Suffield taxes have never been required for
the purchase of our vehicles. All vehicles have been
purchased through donations made by our riders and their
families. Additionally, many people leave this fund as
their memorial donation. If you would like to contribute,
please make checks payable to **Suffield Mini Bus
Reserve Fund.**

Other Transportation Services

- 1.) **The American Cancer Society** has volunteers who drive people to appointments that are cancer related. Call **(800) 227-2345**

- 2.) **Title 19** - Medical transportation is available for people on Medicaid in or out of town.
First Transit: **(888) 743-3112**
Low-income, non-emergency: **(877) 423-6794**

- 3.) **ITN North Central CT**: Membership and pay as you go. For information call **(860) 758-7833**

- 4.) **Allied Transportation Services** for Elderly or Disabled persons, call **(860) 741-3701 ext. 320**

- 5.) **Emergency Aid Association** has a list of volunteer drivers and a list of for hire persons. For information on these services, call **(860) 668-1986**.

- 6.) **Airport Taxi**: **(860) 623-5353**
Yellow Cab: **(860) 527-5555**

Please be advised that we are not affiliated with any of the above transportation services. They are added for your convenience.

**Suffield Mini Bus
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Name: _____

Address: _____

Telephone No.: _____

Date of Birth: _____

Wheelchair used? Yes _____ No _____

Special Assistance required? Yes _____ No _____

Person to Notify in case of Emergency

Name: _____

Relationship: _____

Telephone No.: _____

Primary Care Physician: _____

Physician's Telephone No.: _____

Signature: _____

Date: _____

**Mini Bus service is funded by
The Town of Suffield
&
State Municipal Matching Grant**

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